



# Application for Service - Riverside

100 Main St  
319.679.2211

PO Box 280

Hills, IA 52235

www.sharontc.com

## Customer Information

Name 1 \_\_\_\_\_

Name 2 \_\_\_\_\_

Service Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Billing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Mobile # \_\_\_\_\_ Alternative # \_\_\_\_\_

Email \_\_\_\_\_

Unpublished Name/Number

Directory Listing \_\_\_\_\_

Applicant Signature \_\_\_\_\_ Date \_\_\_\_\_

### For Office Use Only

Application Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Order taken by \_\_\_\_\_

Date Service to Begin \_\_\_\_\_

Assigned Phone # \_\_\_\_\_

In making this application, the undersigned agrees to the rules, regulations and terms of Sharon Telephone Company as set forth in the related documents found on our website at www.sharontc.com. Copies of documents also available upon request. Unless noted, prices are monthly and do not include installation, taxes or USF charges.

Signature \_\_\_\_\_

Please return fully completed application, as well as photo ID to our office.

## Customize Your Own Package by Choosing the Services You Want & Need

### INTERNET

- 25 Mb Fiber Internet....\$67.95
- 50 Mb Fiber Internet....\$83.95
- 100 Mb Fiber Internet..\$98.95



- Acclaim Lite.....\$45.99
- Acclaim Choice.....\$70.99
- Acclaim Choice+.....\$100.99

### Video Add-Ons

#### Skitter TV Add-Ons

- DVR Recording.....\$5.00
- Starz.....\$12.00
- StarzEncore.....\$7.00
- HBO.....\$20.00
- Cinemax.....\$14.00
- Sports Package for Prime...\$7.00
- Sports Package for Prime+.\$5.00

### VOICE

- Residential Voice.....\$24.00
- Business Voice.....\$29.00

#### Regulatory Fees

E911.....\$1.00

Federal FUSC & ARC charges & taxes will also be applied

Extended Area Service Fee.\$4.21

Toll Access, Local, State, Fed and USF Charges Apply



- Select.....\$54.99
- Prime.....\$123.99
- Prime+.....\$130.99

STC internet is required for video services. Video service may require a streaming device.

Voice and video services subject to sales tax



Prices shown do not include all regulatory fees and taxes. Installation fees and first month of service due at time of scheduling, prior to installation. All services not available in all areas. Internet speeds are 'up to' and may vary. \$50 service charge on each service if account is terminated within 6 months. All fees are monthly unless stated as 'One-Time Fees'. Call, visit our website or stop by for details.

Available Services

Internet

- SecureIT 1st Computer.....\$6.50
- \_\_\_\_\_ Additional Computers each.....\$6.00

Voice Calling Features

(included in cost of voice service)

- Long Distance
- 3 Way Calling
- Anonymous Call Rejection
- Call Forwarding
- Caller ID - Name & Number
- Call Waiting
- Customer Originated Trace Distinctive Ringing
- Speed Calling - 30
- Voice Mail

Additional Fees & Charges (One-Time Fees)

- New Installation.....\$50.00
  - New Installation - 2nd or 3rd Service.....\$25.00
  - Reconnection.....\$25.00
  - Change Request.....\$15.00
  - Returned Check Fee.....\$25.00
  - Late Fee.....\$20.00
  - Early Termination Fee\*.....\$50.00
- \* Charged for each service if account is terminated within 6 months of connection

Visit us at  
[www.sharontc.com](http://www.sharontc.com)  
 or contact us at  
 319.679.2211 to enroll in  
 automatic payments



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User Name/Email Addresses

(complete for new Internet service)

1st Email Address \_\_\_\_\_

2nd Additional Email Address \_\_\_\_\_

Please answer one of the following security questions:

What was your first pet's name? \_\_\_\_\_

What's the name of the street you grew up on? \_\_\_\_\_

What is/was your mother's middle name? \_\_\_\_\_

In what city was your father born? \_\_\_\_\_

Customer Proprietary Network Information (CPNI)

Effective December 2007, the FCC implemented new rules to protect the privacy of information contained in all telephone accounts, including your telephone account with Sharon Telephone Company. The new rules allow us to discuss account information only with the person(s) listed on the account. We must also be able to confirm the identity of inbound callers.

We will confirm the identity of callers by asking them to provide the answer to an authentication question listed below. Certain call detail information we will not share over the telephone regardless of authentication. Instead that information will be mailed to you or we may call you back at the phone number on your account or you may stop into our office to pick up this call detail information.

Authorized contacts can discuss account information and make changes to your account. Authorized contacts will not be responsible for payment of your account.

- Check if you **DO NOT** wish to add authorized contacts

If you **DO** want to add authorized contacts, please list them below.

\_\_\_\_\_

I authorize the above person(s) to have access to this account.

Signature \_\_\_\_\_